

Privacy Policy for CuuRLeaV Pty Ltd trading as Care You Love

Updated 06/11/2021

Preface

At Care You Love we care about privacy. We believe in transparency, and we're committed to being upfront about our privacy practices, including how we treat your personal information.

The web site www.careyoulove.com.au is owned and operated by CuuRLeaV Pty Ltd (ABN: 76 149 932 301), and is here in referred to as 'Care You Love ' and/or 'the web site' and/or 'the site'. Access to the web site is subject to the user's acceptance and agreement with the terms, conditions, notices and disclaimers contained herein. Use of, and/or access to, the web site constitutes agreement to the Terms of Use. Care You Love reserves the right to amend the Terms of Use at any time. Since users are bound by the Terms of Use, they should periodically refer to them in this document and elsewhere on the web site.

Privacy Policy

Care You Love regards customer privacy as an important part of our relationship with our customers. The following privacy policy applies to all Care You Love users, and conforms to Internet privacy standards. If you have questions or concerns regarding this statement, you should first contact: care@careyoulove.com.au or call (03) 9005 9335

Care You Love warrants that all personal information submitted by visitors to the web site will remain the confidential property of the site owners and will not be intentionally sold or given to any third party under any circumstances.

Medical Information and Disclaimer

Any information provided on our web site, including information relating to health and medical treatment, is provided to assist you with your own research. Care You Love does not represent or warrant in any way that such information is accurate, complete or correct.

INFORMATION PROVIDED ON THE WEBSITE IS NOT INTENDED TO BE TREATED AS MEDICAL ADVICE AND SHOULD NOT UNDER ANY CIRCUMSTANCES BE USED AS A SUBSTITUTE FOR A PROFESSIONAL DIAGNOSIS OR PROFESSIONAL MEDICAL TREATMENT OR ADVICE.

We strongly recommend to always seek the advice of your health and/or medical practitioners for any health or nutritional related treatments concerning yourself or others.

Collection of Information

In order to use the Care You Love web site, we may require information from you in order to provide the best service possible. All correspondence may also be collected and stored, particularly in regard to sales, support and accounts, including email. Any information collected by Care You Love is collected via correspondence from you or your company. This may be via the telephone, email, mail, fax or directly through our web site.

Communications

Care You Love uses personally identifiable information for essential communications, such as emails, accounts information, and critical service details. We may also use this information for other purposes, including some promotional emails. If at any time a customer wishes not to receive such communication, they can request to be removed from any mailing lists by emailing us at care@careyoulove.com.au or by unsubscribing via the link provided in the communication.

Retention

Care You Love will retain your information only for as long as is necessary for the purposes set out in this policy, for as long as your account is active or as needed to provide communications and services to you. Care You Love will retain and use your information to the extent necessary to comply with our legal obligations.

Third Parties

Care You Love may at its discretion use other third parties to provide essential services on our site or for our business processes. We may share your details as necessary for the third party to provide that service (i.e. sharing your address to our shipping provider) These third parties are prohibited from using your personally identifiable information for any other purpose. Care You Love does not share any information with third parties for any unknown or unrelated uses.

Legal

We reserve the right to disclose your personally identifiable information as required by law and when we believe that disclosure is necessary to protect our rights and/or comply with a judicial proceeding, court order, or legal process served on our web site.

Links

Links on the Care You Love web site to external entities including retailers are not covered within this policy. The terms and conditions set out in this privacy statement only cover the domain name of www.careyoulove.com.au

Changes to Privacy Policy

If we decide to change our privacy policy, we will post those changes to this privacy statement, and other places we deem appropriate so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. We reserve the right to modify this privacy statement at any time.

Use of Collection Information

Any details collected from Care You Love customers is required in order to provide you with our products and/or services, and a high level of customer service. Correspondence is recorded in order to provide service references, and to assist in our staff development.

Storage of Collected Information

The security of your personal information is important to us. When you enter sensitive information (such as credit card numbers) in our Etsy or Ecwid store, we rely on encryption using secure socket layer technology (SSL) from that provider. When credit card details are collected, we simply pass them on in order to be processed as required. We never permanently store complete credit card details. We expect these providers to follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and once we receive it.

Access to Collected Information

If your personally identifiable information changes, or if you no longer desire our service, you may correct, update, delete or deactivate it by emailing us at care@careyoulove.com.au